

# TECHNICAL INFORMATION

A	✓	BY	✓	D	✓	EST	✓	H	✓	IS	✓	N	✓	PL	✓	SK	✓	UA	✓	Date	21/12/2009
AL	✓	CH	✓	DK	✓	F	✓	I	✓	L	✓	NL	✓	RO	✓	SLO	✓	FIN	✓	Country Reported	
B	✓	CZ	✓	E	✓	GB	✓	IRL	✓	LT	✓	P	✓	S	✓	TR	✓			Europe	

**Product Category:** LCD Television / LCD IDTV

**Subject:** Poor startup from cold.

**Model(s) Affected:** 2007 Models  
See Listing Below

**Symptom / Cause:** The set starts to power up, but eventually shuts down in protection mode with one red LED blink. After a prolonged period of use, the distribution of the mercury (Hg) in the LCD backlight is uneven. This makes the lamp difficult to start.

**Remedy / Method:** Upgrade the TV software with the new version listed in the tables below.  
Please contact your usual Dealer support contact at your country's Panasonic.

Model Number	Version	File Name	Model Number	Version	File Name
TX-26/32LX70F	6.640	EU_HD_CONT_Combine-v6640.SEC	TX-37LZ70P	2.250	EU_FHD70_CONT-v2250.SEC
TX-26/32LXD70F			TX-37LZD70F		
TX-R26/32LX70			TX-R37LZ70		
TX-26/32LMD70FA			TX-26/32LED7F/FA	6.640	EU_HD_CONT_LGSA-M-6640.SEC
TX-32LED7FM			TX-26/32LMD70F		
TX-32LMD71FA			TX-26/32LMD71F		
TX-32LMD72FA			TX-26LMD71FA		
TX-32LX700F			TX-32LMD72F		
TX-32LXD700F			TX-37LZD70	1.250	EU_FHD70_UK-v1250.SEC
TX-R32LX700					
TX-26/32LXD70	5.640	EU_HD_UK_Combine-v5640.SEC	TX-26/32LMD70	5.640	EU_HD_UK_LGSA-M-v5640.SEC
TX-26/32LMD70A			TX-26/32LXD69A		
TX-32LXD700			TX-26/32LXD7		
TX-32LXD7M					

## Software Upgrade Procedure:

- 1) Download and uncompress the software for the model to be upgraded, rename the file to "SDDL.SEC", then copy the renamed "SDDL.SEC" file to the root directory of an SD card.
- 2) Turn on the TV set and wait for the default screen to appear.
- 3) Insert the SD card into the TV set SD card slot --> The software uploading application will launch. Please wait while the "Release Note" text displayed (about 30 seconds).
- 4) Using the cursor keys and OK button on the remote control, select and execute a service download from the SD card --> the service download starts.
- 5) Wait until the progress bar reaches 100% (about 5 minutes) and the TV displays the message "Please turn off the TV set" on the TV screen.
- 6) Turn the TV set off.
- 7) Remove the SD card from the SD card slot.
- 8) Turn the TV set back on. - The TV will power up with the message "System initializing" displayed on the screen while the set reboots. Do not turn off the TV set until the message disappears (this takes about 3 minutes).
- 9) Once the process is complete, the default screen should appear.
- 10) Once the software upgrade is complete, perform a self-check on the TV to confirm the software version.

## Warranty Claims - Please use the following IRIS and Activity codes

Activity Codes:	Guarantee Status	Repair Type	Location	Source
(UK Only)	A	S	F	D

IRIS Codes:	Symptom			Section		Defect		Repair
	Condition	Area	Type	Code	Area	Code	Area	Code
	2	1	1	119	3	LCD	5	C
								i

**Note:** Failure to use the correct IRIS and Activity codes may result in the claim being rejected